

# Client Feedback Form



My goal is to provide clients with the best possible services and experience. I appreciate your visit today and would love it if you could take a minute to give me honest feedback. Thank you!

**Services performed today:** \_\_\_\_\_

- |   |     |    |
|---|-----|----|
| Would you recommend me to your friends?                       | Yes | No |
| Would you come back in future?                                | Yes | No |
| The treatment room was clean, private, and relaxing           | Yes | No |
| The overall atmosphere was professional and relaxing          | Yes | No |
| The esthetician was friendly, knowledgeable, and professional | Yes | No |
| Your appointment started and finished on time                 | Yes | No |
| Your payment was processed in a timely manner                 | Yes | No |
| Your treatment was good value for the cost                    | Yes | No |
| Were your expectations for today's visit met?                 | Yes | No |
| Do you feel your needs and concerns were addressed?           | Yes | No |

How did you first hear about my services? \_\_\_\_\_

On a scale of 1 to 5, with 5 being the best, how was your overall experience today?

1      2      3      4      5

What did you like best about the treatment you had today?

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Was there anything I could have done better/do differently for you next visit?

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Do you have any questions that were not addressed? (If yes, please note)

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Any other comments:

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